



## Food Safety Policy

Lustra is committed to the service as a commercial cleaning solutions provider, relieving the pressure from our clients by delivering service excellence, quality cleaning, while meeting all clients, legal, regulatory, International Food Safety client standards.

We are committed to implementing and maintaining an effective food safety system to ensure we do not negatively impact on the safety of our client's products, people or premise and aim to enhance our food client's systems by providing a superior cleaning service and ensuring we consistently comply with both our client's and our regulatory requirements. We will also strive to continually improve our food safety management system.

We will measure our performance through the following objectives;

- To meet client contractual obligations in relation to swabbing results.
- We will actively communicate with clients and respond to Corrective Action Reports (CAR's) within agreed timeframe.
- We will communicate and consult actively with our employees to ensure they understand and are committed to the food safety system.
- We will invest in training and upskilling our employees to ensure they are enabled to contribute and work to the best of their ability.

A handwritten signature in black ink, appearing to read 'Con Demetriou', is written over a horizontal line.

Con Demetriou  
CEO

A handwritten date '16/01/2019' is written in black ink over a horizontal line.

Date