



Food Safety Policy

Lustra is committed to the service of a commercial cleaning solutions provider, relieving the pressure from our clients by delivering service excellence, quality cleaning, while meeting all legal, regulatory, International Food Safety and client standards.

We are committed to implementing and maintaining an effective risk-based food safety system to ensure we do not negatively impact on the safety of our clients' products, people or premise and aim to enhance our food clients' systems by providing a superior cleaning service and ensuring we consistently adhere to both our client's and own compliance requirements. We will also strive to identify and implement continuous improvement strategies.

We will measure our performance through the following objectives;

- To meet client contractual obligations in relation to swabbing results.
- We will actively communicate with clients and respond to Corrective Action Reports (CAR's) within agreed timeframe.
- We will communicate and consult actively with our employees to ensure they understand and are committed to the food safety system.
- We will invest in training and upskilling our employees to ensure they are enabled to contribute and work to the best of their ability.

Con Demetriou
*Executive Business
Development Manager*

01/04/2022

Date