



## Food Safety Policy

Lustra is a committed commercial and sanitation cleaning solutions provider, relieving the pressure from our clients by delivering service excellence and quality cleaning whilst meeting all legal, regulatory, international Food Safety and client standards.

We are committed to implementing and maintaining an effective risk-based food safety system based on the principles of HACCP to ensure we do not negatively impact on the safety of our clients' products, people, or premises. We aim to enhance our food clients' systems by providing a superior cleaning service and ensure we consistently adhere to client and internal compliance requirements. We also consistently strive to identify and implement continuous improvement strategies.

We will measure our performance through the following objectives;

- To meet client contractual obligations in relation to swabbing results.
- We will actively communicate with clients and respond to Corrective Action Reports (CAR's) within agreed timeframe.
- We will communicate and consult actively with our employees to ensure they understand and are committed to the food safety system.
- We will invest in training and upskilling our employees to ensure they are enabled to contribute and work to the best of their ability.

A handwritten signature in black ink, appearing to read "Con Demetriou", is positioned above a horizontal line.

Con Demetriou

*Executive Business Development Manager*

*12/04/2023*